

Dear Parents/Guardians,

It is my pleasure to introduce you to Decatur County TeleHealth. Our primary focus is to provide quality, accessible health care to the children and staff of Decatur County Schools.

#### What is Decatur County TeleHealth?

- Decatur County TeleHealth is a comprehensive Adult & Pediatric Primary Care service currently located at Jones Wheat (JWE) and West Bainbridge (WBE) Elementary Schools in collaboration with the providers of Memorial Hospital and Manor.
- Only students and staff at the above mentioned schools can be served at this time.

### What services will Decatur County TeleHealth Offer?

- Care for acute illnesses (i.e., sore throat, earache, colds, rashes, eye infections)
- Minor injuries (i.e., scrapes and muscle strains)
- Management and ongoing care of existing medical conditions (i.e., asthma, sickle cell)
- Monthly medication management/medication maintenance
- Professional counseling in regard to nutrition and personal hygiene
- Mental health, substance abuse and family centered case management

### How do I enroll my child with Decatur County TeleHealth?

- Contact the Decatur County TeleHealth Coordinator at your child's school.
- Fill out the health questionnaire and consent forms.
- Give a front and back copy of your insurance card to Decatur County TeleHealth.

### What if my child is enrolled with Medicaid, Wellcare, PeachState or Amerigroup?

Decatur County TeleHealth is a part of several insurance plans including the Medicaid system Georgia Better Health Care, WellCare, PeachState for Kids and Amerigroup. Medicaid and PeachState only allows up to 5 out-of-network visits per year. If you wish for Decatur County of Georgia to become your child's medical home, he/she must be enrolled with the Medical Providers at Memorial Pediatrics. You can call GBHC at 1-866-211-0950 and ask them to assign your child to Memorial Pediatrics.

#### What if my child is enrolled with a private insurance plan?

For private insurance, please contact Decatur County TeleHealth with a copy of your insurance card front and back in order to verify if you can use your insurance for this type of care at the school site.

#### What if my child does not have health insurance?

If you do not have Medicaid or any type of insurance, please call Decatur County TeleHealth at (229) 248-2218 for JWE or (229) 248-2821 for WBE, depending on the school your child attends. You may be eligible for free or low-cost insurance offered through the State of Georgia. Without proper insurance coverage benefits, you will be financially responsible for the services rendered.

#### When is Decatur County TeleHealth open?

- Monday-Friday, during school hours.
- For after hours service, children will need to be seen at Memorial Pediatrics or at their primary medical office.

#### Does a parent/guardian have to be present?

- Parents/guardians are strongly encouraged to be present when a child is being treated.
- If a parent/guardian cannot be present, the child will still be treated. Someone from the clinic will make contact with the parent/guardian to inform them of what happened during the appointment.
- Parents/guardians are expected to follow up with Decatur County TeleHealth with any questions about the child's appointment.

We are excited to offer these services to you this year. Please contact the Telemedicine School Nurse for Jones Wheat Elementary School, Bonnie Provence at (229) 248-2218, <a href="mailto:bprovence@dcboe.com">bprovence@dcboe.com</a> or West Bainbridge Elementary School, Becky Loyd at (229) 248-2821, <a href="mailto:bloyd@dcboe.com">bloyd@dcboe.com</a> with any questions you may have.

Thank you!









# PRIVACY PRACTICE/CONSENT FORM

(Consent to treatment, transportation and authorization to release information and assignment of benefits)

| In order for your child to receive services at the health center, this consent must be obtained.  | e completed and proper documentation of insurance   |
|---|---|
| I hereby voluntarily give my consent for  | e medical evaluation and management of my child's of my child by accompanying him/her to center                 |
| I authorize release of information from my son or daughter's medical record of the me whenever necessary for his or her care including referrals and /or emergency s  |   |
| I authorize release of written and verbal information pertinent to my child's health onecessary for his or her care. I further give consent to the Decatur County TeleHerecord, including attendance and other information that may assist the staff in help  | ealth staff to examine my son or daughter's full school   |
| I authorize Decatur County TeleHealth to release information regarding treatment insurers for the purposes of billing or for any other reason in accordance with acce Medicaid and other insurers will be billed for services rendered.   |   |
| Charges for services rendered to students not insured and as HMO insured pattern network will be based on a sliding fee scale.  | patients choosing to use our services out of  |
| I understand the Decatur County TeleHealth is permitted to disclose protected heapayment, continued care or treatment and healthcare operations.  | alth information about my child for the purposes of   |
| If my child's protected health information includes any records containing information (including AIDS), drug or alcohol abuse and or mental illness, I hereby give conserved only as reasonably necessary to accomplish the purposes described above and I value of also understand that I can withdraw my consent for disclosure of such information taken in reliance upon such consent. | nt to the disclosure of this information by these clinics waive any privileges with regards to such disclosure. |
| I understand that my signing this consent allows the physician and professionals a comprehensive health services. I also understand that I have the right to withdraw clinic director.  |   |
| I have read and understand the above information and give permission for my child   | d's care as described.  |
| Name of Parent or Legal Guardian  | Name of Student   |
| Signature of Parent or Legal Guardian   | Relationship to Student   |
| Date:   |   |









### **DATA COLLECTION AUTHORIZATION**

REASON FOR DATA COLLECTION: Evaluation and Research of impact of school based health clinics on student outcomes.

Decatur County TeleHealth is part of a research body that is attempting to determine the impact that school-based health clinics have on the success of students. Decatur County TeleHealth is primarily funded by grants. These grants require certain information to be shared so that the administrators of the grant can see a snapshot of the population of people that are being served. Because Decatur County TeleHealth is a health clinic, your health information may be used or disclosed as required by law and it may be shared with a public health authority that is authorized by law to collect or receive such information for the purpose of preventing or controlling disease, injury or disability and /or conducting public health surveillance, investigations or interventions. The privacy of your medical record is important to us and are protected by law just as they would be in a clinic or hospital settings. We want to tell you about a law that protects your medical record. The law is called the Health Insurance Portability and Accountability Act or HIPAA for short. Under HIPAA, your personal health information that identifies you receives greater protection.

The Researchers and Regulators may use or disclose the following health information about you: Health and school records; answers to surveys.

Other Items You Should Know: Decatur County Schools and the Decatur County TeleHealth are required by HIPPA to protect your health information.

**Revoking your Authorization:** You do not have to sign this Authorization. In addition, if you sign this Authorization, you may change your mind at any time and revoke (take back) this Authorization. If you want to revoke this Authorization, you must write to one of the addresses below, depending on the school your child attends:

Bonnie Provence, School Nurse Jones Wheat Elementary School 1401 East Shotwell Street Bainbridge, GA 39819 Becky Loyd, School Nurse West Bainbridge Middle School 915 Zorn Road Bainbridge, GA 39817

If you revoke your Authorization, the clinic will not collect any more health information that identifies you, but they may use or disclose information that you already gave them in order to notify any of the other Researchers that you have revoked your authorization; to maintain the integrity or reliability of the Research Study and to comply with any law that they are required to obey.

Expiration Date: There is no defined expiration date. This is an on-going evaluation of clinic outcomes.

Your participation in this research study allows us to bring more funds into our school based health clinic to serve you and your children. Thank you for participating!

| Student's Name                        | Date                          |
|---------------------------------------|-------------------------------|
| Parent/Guardian's Signature           | Relationship to Study Subject |
| Signature of Decatur TeleHealth Staff | Date                          |









## **AUTHORIZATION TO BILL INSURANCE**

| Patient's Name:  | <del></del>   |
|--|---|
| Patient's Date of Birth:/  | Patient's Social Security #:  |
| Primary Insurance Company:   |   |
| Name of Person Insured:  |   |
| Insured's Date of Birth:/  | Insured's Social Security #:  |
| Policy or Member #:  | Group #:  |
| Responsible Party:   |   |
| Name:  | Employer:   |
| Date of Birth:/  | Social Security #:  |
| perform and administer care and treatment of the 2. Grant permission to release to the third party pay physician(s) involved in the patient's care, any in 3. Grant permission to bill third party payer or (paye accepted.  Letter of Responsibility: I understand that I am responsible for any unpaid bills not | morial Pediatrics, therapists, laboratories and any other professionals to e patient or designated other qualified health care provider for such services yer (or payers), Medicare, Medicaid, their representatives and/or other iformation in connection with any care rendered to patient. ers) with benefits paid directly to the appropriate provider when assignment is covered by Medicaid, Medicare and any other private insurance companies. It caid cards on paid accounts. Thus, I will not be entitled to any refund |
| Medicaid payments.   |   |
| Signature of Parent/Guardian   | Date  |
| Student's Name   |   |

We appreciate you for placing your confidence in us by choosing our staff for your medical needs. Our Medical Providers and Staff are dedicated to serving you.









## **INTAKE FORM**

Please complete all information on this intake form. You must **COMPLETE USING INK** then sign and date it in order for your child to receive services from Decatur County TeleHealth. It is your responsibility to notify us immediately of any changes in address, phone numbers, insurance or health information.

| Today's Date:  |                                   |                           |                          |                        |
|--|-----------------------------------|---------------------------|--------------------------|------------------------|
| Student's Name:  |                                   | First                     |                          | Middle                 |
| Child's Birth Date://  |                                   | Primary L                 | anguage: English         | Spanish Other          |
| Social Security Number:  | Sex: Male                         | Female Race: Black        | White Hispanic A         | sian Multiracial Other |
| Address:   | City: _                           | s                         | itate: Zi                | p:                     |
| Home Phone:  | Cell Phone:                       |                           | Other:                   |                        |
| Is Present Housing: Permanent Temp   | orary Shelter                     | None Unstable             | Foster Care              | Other                  |
| School: Teac   | her:                              | Grade:                    | Remedial/Special E       | ducationYesNo          |
| Name of Parent(s)/Legal Guardian:  |                                   |                           |                          |                        |
| Lives with: Both Parents Mother Fa  Does child have regular contact with: Me | ther Grandparent                  | Other (name and relation  |                          |                        |
| Mother/Guardian's Employer:  |                                   |                           | Employer:                |                        |
| Primary Language of Mother:English   | SpanishOthe                       | r Primary Language o      | <b>f Father</b> :English | SpanishOther           |
| Who lives with the student: Please list e NAME                               | veryone who lives in t<br>RELATIO |                           | AGE                      |                        |
|  |                                   |                           |                          |                        |
|  |                                   |                           |                          |                        |
| Please list the name and contact informatio                                  | n of a person (or person          | ) we can contact if parer | nts cannot be reache     |                        |
| Emergency Name & Number  |                                   | Relationshi               | p to Student             |                        |
| Emergency Name & Number  |                                   | Relationshi               | p to Student             |                        |









# **PHYSICIAN INFORMATION**

| Does your child have a primary care physician?   | YES      | NO     |          | Name of Physician:Address:Telephone:Last Date Seen:  |    |
|--|----------|--------|----------|--|----|
| Does your child see a medical specialist?  | YES      | NO     |          | Name of Specialist:Address:Telephone:Last Date Seen: |    |
| Does your child see a mental health provider/the   | rapist?  | YES    | NO       | Name of Specialist:Address:                          |    |
| Does your child have a dentist?  | YES      | NO     |          | Name of Specialist:                                  |    |
| Has your child seen a doctor in the last year?  If yes, how many times? 1 time 2 times 3ti  Where?   | imes     | 4 or m | nore tim | es   |    |
| Why?   |          |        |          |  |    |
| Has your child used a Hospital Emergency Room If yes, how many times? 1 time 2 times 3ti Where?  | imes     | 4 or m | ore tim  | es   |    |
| Why?   |          |        |          |  |    |
| Was your child in the hospital overnight in the las  | st year? | Y      | es       |  |    |
| Why?   |          |        |          |  |    |
| How Long?  |          |        |          |  |    |
| Pharmacy Which pharmacy do you prefer to use?  |          |        |          | Phone: ()  |    |
| Religious/Personal Beliefs Are there any religious beliefs or medical considering the same of the same | erations | Decatu | ır Coun  | ty TeleHealth needs to be aware of? Yes              | No |
|  |          |        |          |  |    |









# **HEALTH QUESTIONAIRE**

| Does your child have any<br>List all known allergies:   | known allergies               | (food, medications, etc       | c)?YesNo   |  |                       |
|---|-------------------------------|-------------------------------|--|--|-----------------------|
| Does your child have any<br>If yes, please explain:   | / Physical Disabili           | ties?Yes                      | _No  |  |                       |
| Specify who is providing  | the treatment:                |                               | th problems? Yes _   |  |                       |
| Does your child receive on Please list all medications  |                               |                               |  |  |                       |
| Name of Medication  | Dosage                        | When Given                    | Name of Medication   | Dosage   | When Given            |
| Will your child need to tal   |                               |                               | Yes  |  |                       |
| Since all students enrolle<br>permission form. Have y   |                               | nty TeleHealth will be        | seen by the school nurse, yo   |  | n the school's clinic |
|   |                               | ner- B, Sister- S, Gra        | .Y HISTORY<br>andmother- GM, Grandfa<br>ase listed below by using  |  |                       |
| Asthma Allergies Birth Defects Blood Disorder Cancer Tumors Cystic Fibrosis Diabetes (befo Early Childhoo | re 40)<br>d Death             | WHO                           | Heart Trouble High Blood Pressure Kidney/Bladder Prol Lung Diseases Tuberculosis Seizures Mental Retardation/ Muscle Disease/We Death Under Age 50 | e<br>blems<br>—<br>—<br>—<br>Illness<br>akness                                   | VHO                   |
| Does the student or any   | There                         |                               | the above diseases:  |  |                       |
| Smoke<br>Drink Alcohol<br>Use Drugs   | Yes Yes<br>Yes Yes<br>Yes Yes | NO Who?<br>NO Who?<br>NO Who? | Rela<br>Rela   | ntionship to Stud<br>ntionship to Stud<br>ntionship to Stud<br>ntionship to Stud | lent:<br>lent:        |









# **CHILD'S MEDICAL HISTORY**

| Ple                                  | ease specify if your child I | nas or had any disease listed below. |                         |
|--------------------------------------|------------------------------|--------------------------------------|-------------------------|
| Allergies                            |                              | Frequent Colds                       | YesNo                   |
| Allergic to drugs                    |                              | Lung Problems                        | Yes No                  |
| Anemia                               | Yes No                       | Meningitis                           | YesNo                   |
| Kidney/Urinary Tract Problems        | Yes No                       | Menstruation Started Age             | Yes No                  |
| Problems Walking                     | Yes No                       | Menstruation Problems                | Yes No                  |
| Other Respiratory Problems           | Yes No                       | Premature Birth Weight               | Yes No                  |
| Asthma                               | Yes No                       | Obese/ Overweight                    | YesNo                   |
| -Shortness of breath during exercise | Yes No                       | Underweight                          | YesNo                   |
| Stomach Ulcers                       | Yes No                       | Pregnant                             | YesNo                   |
| Skin Rashes                          | Yes No                       | Serious Acne                         | Yes No                  |
| Abdominal Pain                       | Yes No                       | Sickle Cell Disease                  | YesNo                   |
| Constipation/Diarrhea                | Yes No                       | Sickle Cell Trait                    | YesNo                   |
| Serious Digestive Problems           |                              | Other Blood Disorders                | YesNo                   |
|                                      |                              |                                      |                         |
| Chicken Pox Age                      | YesNo                        | Seizures/Epilepsy                    | YesNo                   |
| Ear Problem                          | YesNo                        | Speech Problem                       | YesNo                   |
| Ear Infections                       | YesNo                        | Tuberculosis                         | YesNo                   |
| Hearing Aid                          | YesNo                        | Cancer                               | YesNo                   |
| Eye Problem                          | YesNo                        | AIDS/HIV                             | YesNo                   |
| Wear Glasses                         | YesNo                        | Other                                | YesNo                   |
| Musculo-Skeletal Problems            | YesNo                        |                                      |                         |
| Rheumatic Fever                      | YesNo                        |                                      |                         |
| Physical/Sexual Abuse                | YesNo                        |                                      |                         |
| Hemophilia                           | YesNo                        | *** Explain any illness              | ses marked "Yes":       |
| Fainting Spells/Knocked Out          | YesNo                        |                                      |                         |
| Frequent Sore Throat                 | YesNo                        |                                      |                         |
| Headaches                            | YesNo                        |                                      |                         |
| Heart Murmur                         | YesNo                        |                                      |                         |
| Heart Problems                       | YesNo                        |                                      |                         |
| High Blood Pressure                  | YesNo                        |                                      |                         |
| Thyroid Problems                     | YesNo                        |                                      |                         |
| Diabetes                             | YesNo                        |                                      |                         |
| Hepatitis                            | Yes No                       |                                      |                         |
| Injuries (major)                     | YesNo                        | *** Please explain any               | area marked "Yes":      |
| Broken Bones                         | YesNo                        |                                      |                         |
| BEHAVIOR HISTORY                     |                              |                                      |                         |
| Nightmares                           | Yes No                       |                                      |                         |
| Bedwetting                           | YesNo                        |                                      |                         |
| Eating Problems                      | YesNo                        |                                      |                         |
| Thumb Sucking                        | YesNo                        |                                      |                         |
| Discipline Problems                  | YesNo                        |                                      |                         |
| Overactive/Hyperactive               | Yes No                       |                                      |                         |
| Shy                                  | YesNo                        |                                      |                         |
| Sleeping Problems                    | YesNo                        | *** Please list any present o        | concerns vou have about |
| Slow Development                     | YesNo                        | your child's behavio                 |                         |
| Learning Disability                  | YesNo                        | your child's behavio                 | or or mental nearth.    |
| c t                                  |                              |                                      |                         |
| Smoker                               | YesNo                        |                                      | <del></del>             |
| Alcohol                              | YesNo                        |                                      |                         |
| Inhalants                            | YesNo                        |                                      |                         |
| Other Drug                           | YesNo                        |                                      |                         |
| Depression                           | YesNo                        |                                      |                         |
| Other                                | YesNo                        |                                      |                         |









# **DENTAL HISTORY**

| How often:               | child have de<br>are your child<br>hild had a too<br>hild had any ir<br>your child's la<br>child have a fi | 's teeth brush                   | ed?                        | Occasi              | ionally           | Once a<br>_ Yes<br>_ Yes | a Day<br>No<br>No | _ Twice Daily | Other        |               |
|--------------------------|--|----------------------------------|----------------------------|---------------------|-------------------|--------------------------|-------------------|---------------|--------------|---------------|
| Does your<br>Generally s | child have a fi<br>speaking, wha   | inger or thumb<br>it has been yo | b sucking l<br>bur child's | habit?<br>experienc | Yes<br>e with a c | No lentist?              | Good <sub>_</sub> | Bad           | _ Very Bad _ | No Experience |
|                          | If you have  | any other                        | medical (                  | concern             | s, pleas          | e list and               | describe          | e in the spac | ce available | below.        |
|                          |  | •                                |                            |                     | •                 |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |
|                          |  |                                  |                            |                     |                   |                          |                   |               |              |               |









Please remember to attach a front and back copy of your insurance and prescription card.

Thank you for placing your confidence in us by choosing our staff for your medical needs.









# TELEMEDICINE PATIENT CONSENT/REFUSAL FORM

| Patient  | ient Name:   |  |  |  |  |  |  |
|----------|--|--|--|--|--|--|--|
| Date of  | e of Birth:/   |  |  |  |  |  |  |
| 1.       | PURPOSE: The purpose of this form is to obtain your consent to put the following procedure(s) and/or service(s)  | participate in a telemedicine consultation in connection with  |  |  |  |  |  |
| 2.       | 2. NATURE OF TELEMEDICINE CONSULT: During the telemedicine a. Details of your medical history, examinations, x-rays and test of the use of interactive video, audio and telecommunication technology. b. A physical examination of you may take place. c. A non-medical technician may be present in the telemedicine s d. Video, audio and/or photo recordings may be taken of you during the telemedicine. | vill be discussed with other health professionals through nology.  tudio to aid in the video transmission. |  |  |  |  |  |
| 3.       | <ol> <li>MEDICAL INFORMATION &amp; RECORDS: All existing laws regarding<br/>medical records apply to this telemedicine consultation. Please not<br/>Additionally, dissemination of any patient-identifiable images or information of the entities shall not occur without your consent.</li> </ol>   | e, not all telecommunications are recorded and stored.   |  |  |  |  |  |
| 4.       | 4. <b>CONFIDENTIALITY:</b> Reasonable and appropriate efforts have be with the telemedicine consultation and all existing confidentiality proinformation disclosed during this telemedicine consultation.  |  |  |  |  |  |  |
| 5.       | RIGHTS: You may withhold or withdraw consent to the telemedicine consultation at any time without affecting your right to future care of treatment or risking the loss or withdrawal of any program benefits to which you would otherwise be entitled.   |  |  |  |  |  |  |
| 6.       | 6. <b>DISPUTES:</b> You agree that any dispute arriving from the telemedic law shall apply to all disputes.  | cine consult will be resolved in Georgia and that Georgia  |  |  |  |  |  |
| 7.       | 7. RISKS, CONSEQUENCES & BENEFITS: You have been advised telemedicine. Your health care practitioner has discussed with you opportunity to ask questions about the information presented on this questions have been answered and you understand the written info  | the information provided above. You have had the sform and the telemedicine consultation. All your         |  |  |  |  |  |
| I agree  | ree to participate in a telemedicine consultation for the procedure(s  | ) described above.   |  |  |  |  |  |
| Print N  | nt Name of Parent/Legal Guardian Signatu   | ure of Parent/Legal Guardian   |  |  |  |  |  |
| Date     | e  Inderstand that all charges will be my responsibility and will be billed  | to my insurance if applicable. I will be financially   |  |  |  |  |  |
| respon   | ponsible for any amounts not covered by my insurance carrier.  |  |  |  |  |  |  |
| Print Na | nt Name of Parent/Legal Guardian Signatu   | ure of Parent/Legal Guardian   |  |  |  |  |  |
| Date     | e  |  |  |  |  |  |  |





