

Dear Parents/Guardians,

It is my pleasure to introduce you to Decatur County TeleHealth. Our primary focus is to provide quality, accessible health care to the children and staff of Decatur County Schools.

#### **What is Decatur County TeleHealth?**

- Decatur County TeleHealth is a comprehensive Adult & Pediatric Primary Care service currently located at Jones Wheat (JWE) and West Bainbridge (WBE) Elementary Schools in collaboration with the providers of Memorial Hospital and Manor.
- Only students and staff at the above mentioned schools can be served at this time.

#### **What services will Decatur County TeleHealth Offer?**

- Care for acute illnesses (i.e., sore throat, earache, colds, rashes, eye infections)
- Minor injuries (i.e., scrapes and muscle strains)
- Management and ongoing care of existing medical conditions (i.e., asthma, sickle cell)
- Monthly medication management/medication maintenance
- Professional counseling in regard to nutrition and personal hygiene
- Mental health, substance abuse and family centered case management

#### **How do I enroll my child with Decatur County TeleHealth?**

- Contact the Decatur County TeleHealth Coordinator at your child's school.
- Fill out the health questionnaire and consent forms.
- Give a front and back copy of your insurance card to Decatur County TeleHealth.

#### **What if my child is enrolled with Medicaid, Wellcare, PeachState or Amerigroup?**

Decatur County TeleHealth is a part of several insurance plans including the Medicaid system Georgia Better Health Care, WellCare, PeachState for Kids and Amerigroup. Medicaid and PeachState only allows up to 5 out-of-network visits per year. If you wish for Decatur County of Georgia to become your child's medical home, he/she must be enrolled with the Medical Providers at Memorial Pediatrics. You can call GBHC at 1-866-211-0950 and ask them to assign your child to Memorial Pediatrics.

#### **What if my child is enrolled with a private insurance plan?**

For private insurance, please contact Decatur County TeleHealth with a copy of your insurance card front and back in order to verify if you can use your insurance for this type of care at the school site.

#### **What if my child does not have health insurance?**

If you do not have Medicaid or any type of insurance, please call Decatur County TeleHealth at (229) 248-2218 for JWE or (229) 248-2821 for WBE, depending on the school your child attends. You may be eligible for free or low-cost insurance offered through the State of Georgia. *Without proper insurance coverage benefits, you will be financially responsible for the services rendered.*

#### **When is Decatur County TeleHealth open?**

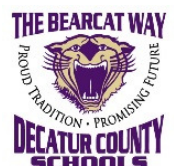
- Monday-Friday, during school hours.
- For after hours service, children will need to be seen at Memorial Pediatrics or at their primary medical office.

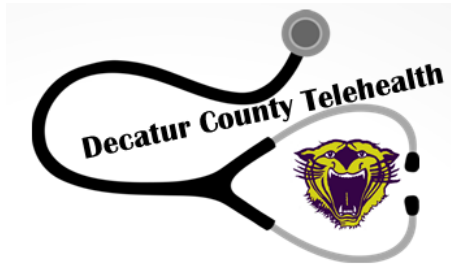
#### **Does a parent/guardian have to be present?**

- Parents/guardians are strongly encouraged to be present when a child is being treated.
- If a parent/guardian cannot be present, the child will still be treated. Someone from the clinic will make contact with the parent/guardian to inform them of what happened during the appointment.
- Parents/guardians are expected to follow up with Decatur County TeleHealth with any questions about the child's appointment.

We are excited to offer these services to you this year. Please contact the Telemedicine School Nurse for Jones Wheat Elementary School, Bonnie Provence at (229) 248-2218, [bprovence@dcboe.com](mailto:bprovence@dcboe.com) or West Bainbridge Elementary School, Becky Loyd at (229) 248-2821, [bloyd@dcboe.com](mailto:bloyd@dcboe.com) with any questions you may have.

Thank you!





**PRIVACY PRACTICE/CONSENT FORM**

**(Consent to treatment, transportation and authorization to release information and assignment of benefits)**

In order for your child to receive services at the health center, this consent must be completed and proper documentation of insurance obtained.

I hereby voluntarily give my consent for \_\_\_\_\_ to receive health services at the Decatur County TeleHealth. I further authorize any physician or designated health professional working for the clinic to provide such medical tests, procedures and treatments as are reasonably necessary or advisable for the medical evaluation and management of my child's health care. Furthermore, I agree to actively participate in the primary health care of my child by accompanying him/her to center appointments as often as possible and attending educational programs developed for parents/guardians.

I authorize release of information from my son or daughter's medical record of the family doctor or primary care provider designated by me whenever necessary for his or her care including referrals and /or emergency services.

I authorize release of written and verbal information pertinent to my child's health care from the Decatur County TeleHealth whenever necessary for his or her care. I further give consent to the Decatur County TeleHealth staff to examine my son or daughter's full school record, including attendance and other information that may assist the staff in helping my son or daughter.

I authorize Decatur County TeleHealth to release information regarding treatment to third party payers such as Medicaid or other insurers for the purposes of billing or for any other reason in accordance with acceptable medical practice pursuant to the law. Medicaid and other insurers will be billed for services rendered.

**Charges for services rendered to students not insured and as HMO insured patients choosing to use our services out of network will be based on a sliding fee scale.**

I understand the Decatur County TeleHealth is permitted to disclose protected health information about my child for the purposes of payment, continued care or treatment and healthcare operations.

If my child's protected health information includes any records containing information related to the treatment of any infectious disease (including AIDS), drug or alcohol abuse and or mental illness, I hereby give consent to the disclosure of this information by these clinics only as reasonably necessary to accomplish the purposes described above and I waive any privileges with regards to such disclosure. I also understand that I can withdraw my consent for disclosure of such information at any time except to the extent action has been taken in reliance upon such consent.

I understand that my signing this consent allows the physician and professionals at Decatur County TeleHealth staff to provide comprehensive health services. I also understand that I have the right to withdraw this consent at any time upon written notice to the clinic director.

I have read and understand the above information and give permission for my child's care as described.

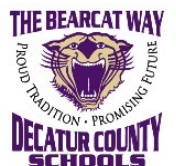
\_\_\_\_\_  
Name of Parent or Legal Guardian

\_\_\_\_\_  
Name of Student

\_\_\_\_\_  
Signature of Parent or Legal Guardian

\_\_\_\_\_  
Relationship to Student

Date: \_\_\_\_\_





**DATA COLLECTION AUTHORIZATION**

**REASON FOR DATA COLLECTION:** Evaluation and Research of impact of school based health clinics on student outcomes.

Decatur County TeleHealth is part of a research body that is attempting to determine the impact that school-based health clinics have on the success of students. Decatur County TeleHealth is primarily funded by grants. These grants require certain information to be shared so that the administrators of the grant can see a snapshot of the population of people that are being served. Because Decatur County TeleHealth is a health clinic, your health information may be used or disclosed as required by law and it may be shared with a public health authority that is authorized by law to collect or receive such information for the purpose of preventing or controlling disease, injury or disability and /or conducting public health surveillance, investigations or interventions. The privacy of your medical record is important to us and are protected by law just as they would be in a clinic or hospital settings. We want to tell you about a law that protects your medical record. The law is called the Health Insurance Portability and Accountability Act or HIPAA for short. Under HIPAA, your personal health information that identifies you receives greater protection.

*The Researchers and Regulators may use or disclose the following health information about you:* Health and school records; answers to surveys.

*Other Items You Should Know:* Decatur County Schools and the Decatur County TeleHealth are required by HIPPA to protect your health information.

**Revoking your Authorization:** You do not have to sign this Authorization. In addition, if you sign this Authorization, you may change your mind at any time and revoke (take back) this Authorization. If you want to revoke this Authorization, you must write to one of the addresses below, depending on the school your child attends:

Bonnie Provence, School Nurse  
Jones Wheat Elementary School  
1401 East Shotwell Street  
Bainbridge, GA 39819

Becky Loyd, School Nurse  
West Bainbridge Middle School  
915 Zorn Road  
Bainbridge, GA 39817

If you revoke your Authorization, the clinic will not collect any more health information that identifies you, but they may use or disclose information that you already gave them in order to notify any of the other Researchers that you have revoked your authorization; to maintain the integrity or reliability of the Research Study and to comply with any law that they are required to obey.

**Expiration Date:** There is no defined expiration date. This is an on-going evaluation of clinic outcomes.

**Your participation in this research study allows us to bring more funds into our school based health clinic to serve you and your children. Thank you for participating!**

\_\_\_\_\_  
**Student's Name**

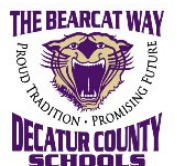
\_\_\_\_\_  
**Date**

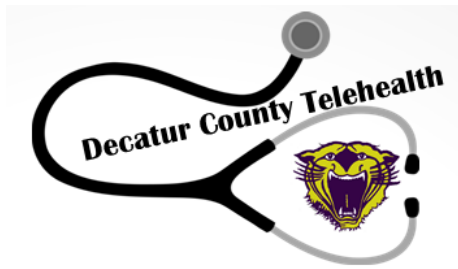
\_\_\_\_\_  
**Parent/Guardian's Signature**

\_\_\_\_\_  
**Relationship to Study Subject**

\_\_\_\_\_  
**Signature of Decatur TeleHealth Staff**

\_\_\_\_\_  
**Date**





**AUTHORIZATION TO BILL INSURANCE**

Patient's Name: \_\_\_\_\_

Patient's Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Patient's Social Security #: \_\_\_\_-\_\_\_\_-\_\_\_\_

Primary Insurance Company: \_\_\_\_\_

Name of Person Insured: \_\_\_\_\_

Insured's Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Insured's Social Security #: \_\_\_\_-\_\_\_\_-\_\_\_\_

Policy or Member #: \_\_\_\_\_ Group #: \_\_\_\_\_

**Responsible Party:**

Name: \_\_\_\_\_ Employer: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Social Security #: \_\_\_\_-\_\_\_\_-\_\_\_\_

**Authorization**

The undersigned patient or authorized individual acting on behalf of the patient understands and agrees as follows:

1. Grant permission to all Medical Providers at Memorial Pediatrics, therapists, laboratories and any other professionals to perform and administer care and treatment of the patient or designated other qualified health care provider for such services.
2. Grant permission to release to the third party payer (or payers), Medicare, Medicaid, their representatives and/or other physician(s) involved in the patient's care, any information in connection with any care rendered to patient.
3. Grant permission to bill third party payer or (payers) with benefits paid directly to the appropriate provider when assignment is accepted.

**Letter of Responsibility:**

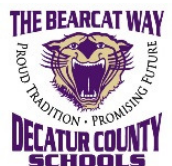
I understand that I am responsible for any unpaid bills not covered by Medicaid, Medicare and any other private insurance companies. The Medical Providers will not accept any retroactive Medicaid cards on paid accounts. Thus, I will not be entitled to any refund Medicaid payments.

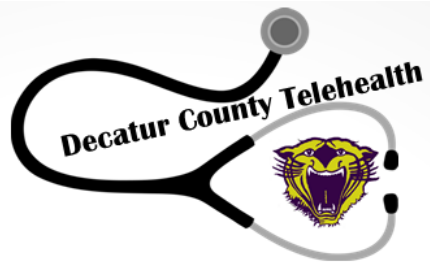
\_\_\_\_\_  
**Signature of Parent/Guardian**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Student's Name**

*We appreciate you for placing your confidence in us by choosing our staff for your medical needs. Our Medical Providers and Staff are dedicated to serving you.*





**INTAKE FORM**

Please complete all information on this intake form. You must **COMPLETE USING INK** then sign and date it in order for your child to receive services from Decatur County TeleHealth. It is your responsibility to notify us immediately of any changes in address, phone numbers, insurance or health information.

Today's Date: \_\_\_\_\_

Student's Name: \_\_\_\_\_  
Last First Middle

Child's Birth Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Age: \_\_\_\_\_ Primary Language: English Spanish Other

Social Security Number: \_\_\_\_-\_\_\_\_-\_\_\_\_ Sex: Male Female Race: Black White Hispanic Asian Multiracial Other

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Other: \_\_\_\_\_

Is Present Housing: Permanent Temporary Shelter None Unstable Foster Care Other

School: \_\_\_\_\_ Teacher: \_\_\_\_\_ Grade: \_\_\_\_ Remedial/Special Education \_\_Yes \_\_No

Name of Parent(s)/Legal Guardian: \_\_\_\_\_

Lives with: Both Parents Mother Father Grandparent Other (name and relationship): \_\_\_\_\_

Does child have regular contact with: Mother \_\_Yes \_\_No Father \_\_Yes \_\_No

Mother/Guardian's Employer: \_\_\_\_\_ Father/Guardian's Employer: \_\_\_\_\_

Primary Language of Mother: \_\_English \_\_Spanish \_\_Other Primary Language of Father: \_\_English \_\_Spanish \_\_Other

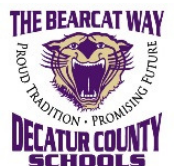
Who lives with the student: Please list everyone who lives in the home.

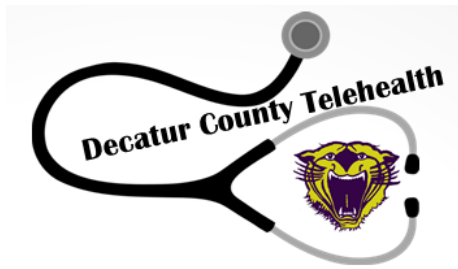
NAME	RELATIONSHIP	AGE
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

*Please list the name and contact information of a person (or person) we can contact if parents cannot be reached.*

Emergency Name & Number \_\_\_\_\_ Relationship to Student \_\_\_\_\_

Emergency Name & Number \_\_\_\_\_ Relationship to Student \_\_\_\_\_





**PHYSICIAN INFORMATION**

Does your child have a primary care physician? YES NO Name of Physician: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Last Date Seen: \_\_\_\_\_

Does your child see a medical specialist? YES NO Name of Specialist: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Last Date Seen: \_\_\_\_\_

Does your child see a mental health provider/therapist? YES NO Name of Specialist: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Last Date Seen: \_\_\_\_\_

Does your child have a dentist? YES NO Name of Specialist: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Last Date Seen: \_\_\_\_\_

Has your child seen a doctor in the last year? \_\_\_Yes \_\_\_No  
If yes, how many times? 1 time 2 times 3times 4 or more times  
Where? \_\_\_\_\_  
Why? \_\_\_\_\_

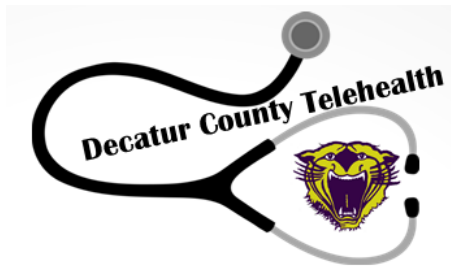
Has your child used a Hospital Emergency Room in the last year? \_\_\_Yes \_\_\_No  
If yes, how many times? 1 time 2 times 3times 4 or more times  
Where? \_\_\_\_\_  
Why? \_\_\_\_\_

Was your child in the hospital overnight in the last year? \_\_\_Yes \_\_\_No  
Where? \_\_\_\_\_  
Why? \_\_\_\_\_  
How Long? \_\_\_\_\_

**Pharmacy**  
Which pharmacy do you prefer to use? \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Religious/Personal Beliefs**  
Are there any religious beliefs or medical considerations Decatur County TeleHealth needs to be aware of? \_\_\_ Yes \_\_\_ No  
If "yes", please explain:  
\_\_\_\_\_  
\_\_\_\_\_





## HEALTH QUESTIONNAIRE

Does your child have any known allergies (food, medications, etc)?  Yes  No  
 List all known allergies: \_\_\_\_\_

Does your child have any Physical Disabilities?  Yes  No  
 If yes, please explain: \_\_\_\_\_

Is your child currently being treated for any health or mental health problems?  Yes  No  
 Specify who is providing the treatment: \_\_\_\_\_  
 If yes, please explain: \_\_\_\_\_

Does your child receive daily medications?  Yes  No  
 Please list all medications, the dosage and when given:

Name of Medication	Dosage	When Given	Name of Medication	Dosage	When Given
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Will your child need to take prescribed medications during school hours?  Yes  No  
 If yes, what medication will be given at school? \_\_\_\_\_

Since all students enrolled in Decatur County TeleHealth will be seen by the school nurse, you will need to sign the school's clinic permission form. Have you signed this form?  Yes  No

## FAMILY HISTORY

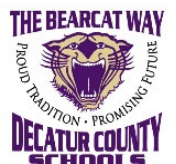
(Mother- M, Father- F, Brother- B, Sister- S, Grandmother- GM, Grandfather- GF, Aunt- A, Uncle- U,)  
 Please specify who has or had any disease listed below by using abbreviations above.

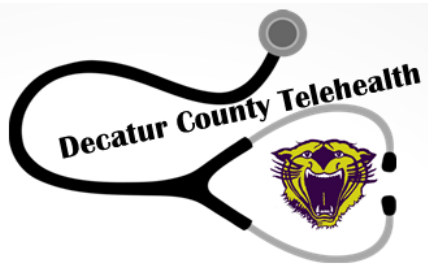
	WHO		WHO
Asthma	_____	Heart Trouble	_____
Allergies	_____	High Blood Pressure	_____
Birth Defects	_____	Kidney/Bladder Problems	_____
Blood Disorders/Anemia	_____	Lung Diseases	_____
Cancer	_____	Tuberculosis	_____
Tumors	_____	Seizures	_____
Cystic Fibrosis	_____	Mental Retardation/Illness	_____
Diabetes (before 40)	_____	Muscle Disease/Weakness	_____
Early Childhood Death	_____	Death Under Age 50	_____
Ear/Eye Disorders	_____		

There is no family history of the above diseases: \_\_\_\_\_

Does the student or anyone in the home:

Smoke	<input type="checkbox"/> Yes <input type="checkbox"/> NO	Who?	_____	Relationship to Student:	_____
Drink Alcohol	<input type="checkbox"/> Yes <input type="checkbox"/> NO	Who?	_____	Relationship to Student:	_____
Use Drugs	<input type="checkbox"/> Yes <input type="checkbox"/> NO	Who?	_____	Relationship to Student:	_____
Chew Tobacco	<input type="checkbox"/> Yes <input type="checkbox"/> NO	Who?	_____	Relationship to Student:	_____





**CHILD'S MEDICAL HISTORY**

Please specify if your child has or had any disease listed below.

Allergies		Frequent Colds	___ Yes ___ No
Allergic to drugs		Lung Problems	___ Yes ___ No
Anemia	___ Yes ___ No	Meningitis	___ Yes ___ No
Kidney/Urinary Tract Problems	___ Yes ___ No	Menstruation Started Age ___	___ Yes ___ No
Problems Walking	___ Yes ___ No	Menstruation Problems	___ Yes ___ No
Other Respiratory Problems	___ Yes ___ No	Premature Birth Weight _____	___ Yes ___ No
Asthma	___ Yes ___ No	Obese/ Overweight	___ Yes ___ No
-Shortness of breath during exercise	___ Yes ___ No	Underweight	___ Yes ___ No
Stomach Ulcers	___ Yes ___ No	Pregnant	___ Yes ___ No
Skin Rashes	___ Yes ___ No	Serious Acne	___ Yes ___ No
Abdominal Pain	___ Yes ___ No	Sickle Cell Disease	___ Yes ___ No
Constipation/Diarrhea	___ Yes ___ No	Sickle Cell Trait	___ Yes ___ No
Serious Digestive Problems	___ Yes ___ No	Other Blood Disorders	___ Yes ___ No
Chicken Pox Age _____	___ Yes ___ No	Seizures/Epilepsy	___ Yes ___ No
Ear Problem	___ Yes ___ No	Speech Problem	___ Yes ___ No
Ear Infections	___ Yes ___ No	Tuberculosis	___ Yes ___ No
Hearing Aid	___ Yes ___ No	Cancer	___ Yes ___ No
Eye Problem	___ Yes ___ No	AIDS/HIV	___ Yes ___ No
Wear Glasses	___ Yes ___ No	Other _____	___ Yes ___ No
Musculo-Skeletal Problems	___ Yes ___ No		
Rheumatic Fever	___ Yes ___ No		
Physical/Sexual Abuse	___ Yes ___ No		
Hemophilia	___ Yes ___ No		
Fainting Spells/Knocked Out	___ Yes ___ No		
Frequent Sore Throat	___ Yes ___ No		
Headaches	___ Yes ___ No		
Heart Murmur	___ Yes ___ No		
Heart Problems	___ Yes ___ No		
High Blood Pressure	___ Yes ___ No		
Thyroid Problems	___ Yes ___ No		
Diabetes	___ Yes ___ No		
Hepatitis	___ Yes ___ No		
Injuries (major)	___ Yes ___ No		
Broken Bones	___ Yes ___ No		

**\*\*\* Explain any illnesses marked "Yes":**

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**\*\*\* Please explain any area marked "Yes":**

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**\*\*\* Please list any present concerns you have about your child's behavior or mental health:**

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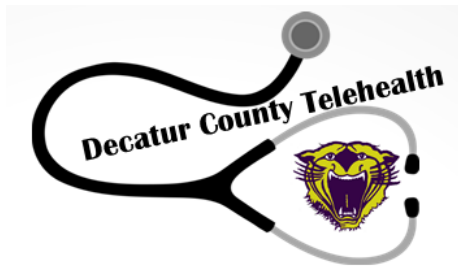
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**BEHAVIOR HISTORY**

Nightmares	___ Yes ___ No
Bedwetting	___ Yes ___ No
Eating Problems	___ Yes ___ No
Thumb Sucking	___ Yes ___ No
Discipline Problems	___ Yes ___ No
Overactive/Hyperactive	___ Yes ___ No
Shy	___ Yes ___ No
Sleeping Problems	___ Yes ___ No
Slow Development	___ Yes ___ No
Learning Disability	___ Yes ___ No
Smoker	___ Yes ___ No
Alcohol	___ Yes ___ No
Inhalants	___ Yes ___ No
Other Drug	___ Yes ___ No
Depression	___ Yes ___ No
Other _____	___ Yes ___ No







**DENTAL HISTORY**

Does your child have dental problems?  Yes  No  
How often are your child's teeth brushed?  Occasionally  Once a Day  Twice Daily  Other  
Has your child had a toothache recently?  Yes  No  
Has your child had any injury to the teeth or jaws?  Yes  No  
When was your child's last dental visit? \_\_\_\_\_  
Does your child have a finger or thumb sucking habit?  Yes  No  
Generally speaking, what has been your child's experience with a dentist?  Good  Bad  Very Bad  No Experience

**If you have any other medical concerns, please list and describe in the space available below.**

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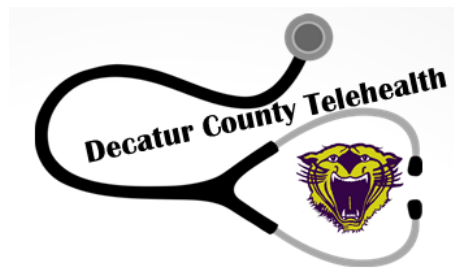
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**Please remember to attach a front and back copy of your insurance and prescription card.**

***Thank you for placing your confidence in us by choosing our staff for your medical needs.***





**TELEMEDICINE PATIENT CONSENT/REFUSAL FORM**

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

1. **PURPOSE:** The purpose of this form is to obtain your consent to participate in a telemedicine consultation in connection with the following procedure(s) and/or service(s)  
\_\_\_\_\_
2. **NATURE OF TELEMEDICINE CONSULT:** During the telemedicine consultation:
  - a. Details of your medical history, examinations, x-rays and test will be discussed with other health professionals through the use of interactive video, audio and telecommunication technology.
  - b. A physical examination of you may take place.
  - c. A non-medical technician may be present in the telemedicine studio to aid in the video transmission.
  - d. Video, audio and/or photo recordings may be taken of you during the procedure(s) or service(s).
3. **MEDICAL INFORMATION & RECORDS:** All existing laws regarding your access to medical information and copies of your medical records apply to this telemedicine consultation. Please note, not all telecommunications are recorded and stored. Additionally, dissemination of any patient-identifiable images or information for this telemedicine interaction to researchers or other entities shall not occur without your consent.
4. **CONFIDENTIALITY:** Reasonable and appropriate efforts have been made to eliminate any confidentiality risks associated with the telemedicine consultation and all existing confidentiality protections under Federal and Georgia State law apply to information disclosed during this telemedicine consultation.
5. **RIGHTS:** You may withhold or withdraw consent to the telemedicine consultation at any time without affecting your right to future care of treatment or risking the loss or withdrawal of any program benefits to which you would otherwise be entitled.
6. **DISPUTES:** You agree that any dispute arising from the telemedicine consult will be resolved in Georgia and that Georgia law shall apply to all disputes.
7. **RISKS, CONSEQUENCES & BENEFITS:** You have been advised of all the potential risks, consequences and benefits of telemedicine. Your health care practitioner has discussed with you the information provided above. You have had the opportunity to ask questions about the information presented on this form and the telemedicine consultation. All your questions have been answered and you understand the written information provided above.

**I agree to participate in a telemedicine consultation for the procedure(s) described above.**

\_\_\_\_\_  
Print Name of Parent/Legal Guardian

\_\_\_\_\_  
Signature of Parent/Legal Guardian

\_\_\_\_\_  
Date

**I understand that all charges will be my responsibility and will be billed to my insurance if applicable. I will be financially responsible for any amounts not covered by my insurance carrier.**

\_\_\_\_\_  
Print Name of Parent/Legal Guardian

\_\_\_\_\_  
Signature of Parent/Legal Guardian

\_\_\_\_\_  
Date

