

Enrollment is Easy

Provide Registration with email address

Visit: www.mh-m.org

Click on patient portal link

Complete questionnaire

Enter entire medical record # (M000000000)

Access your email for one-time user name, password, and link to the portal

Click on link to access portal

Enter one-time user name, password, security question, and click Log ON

Enter new user name and password (your choice)

Save user name and password, and log out of the portal

Log back into the Portal using your new user name and password

Agree to the Terms and Conditions

Explore the Portal!

If any problems or issues, please email Portal@mh-m.org

Let Us Be Your Provider of Choice

MEMORIAL HOSPITAL AND MANOR

1500 East Shotwell Street
Bainbridge, Georgia 39819
Phone: 229-246-3500
Email: Patients@mh-m.org
Website: www.mh-m.org

Committed to Every Patient, Every Time

What do I need to access the Patient Portal?

- 1) A personal email account
- 2) Access to the internet
- 3) Registration must have your email address on file and entered into the system
- 4) Your complete medical record number

For issues, questions, or problems send an email to: Portal@mh-m.org

Follow us on Facebook



Medical Record #: _____

Memorial Hospital and Manor

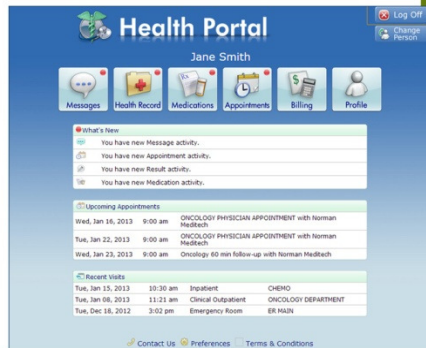
Patient and Consumer Health Portal



Stay Informed, Stay
Educated, Stay Healthy,
Stay Aware, Stay in Touch

Visit: www.mh-m.org
Click the Patient Portal link

How the Portal Works for You



Available at Your Convenience

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- View appointments
- View your bills online

You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information 24X7, without waiting

Access at Your Fingertips

It gives you the information that you want when you want it.

- All you have to do is enroll, and the rest is easy.

All of Your Information, in One Place

The Memorial Hospital Patient and Consumer Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



Manage your HealthCare

Health Information

Lab Results
Radiology Reports
Visit History
Discharge Instructions
Health Summary

Allergies and Medications

Allergies and Conditions
Immunizations
Medications with Instructions

Appointments

Upcoming Visits

FAQs: You Have Questions, We Have Answers



Where does my health information in the Portal come from?

All of the information in the Portal comes from your Memorial Hospital and Manor Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?

To log into the Portal, visit the link sent to your email that you provided us with during your registration process. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can my family access my Portal?

Yes, only with your written consent. You can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal via email.